



# MCKENDREE UNIVERSITY

## Customer Contact Center Leadership Certification Program (CCCL) 2008 Open Enrollment: Tuesdays, 9:00am - 12 noon

MGT-204-02LV Principles of Management	MGT-334-02LV Human Resource Management	MGT-354-S1LV Management Communications	MGT-376-S1LV Operations Management	BUS-310-02LV Quantitative Analysis	MGT-389-01LV Strategic Decision Making for CCCs
Mar-08	Apr-08	Jun-08	Jul-08	Sep-08	Oct-08
4	15	3	15	9	28
11	22	10	22	16	Nov-08
18	29	17	29	23	4
25	May-08	24	Aug-08	30	11
Apr-08	6	Jul-08	5	Oct-08	18
1	13	1	12	7	Dec-08
8	20	8	19	14	2
-	-	-	-	-	9

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